



Tenant Complaint Form

If you have a complaint with Peabody Residential we would like to know about it so that we can give you better service as your property management company. We do ask you to be fair and not use this form for violations against your rental agreement, such as receiving a notice for non-payment of rent, illegal pets, illegal tenants, etc. Take into consideration if you or someone else has caused the problem before submitting the complaint.

If you feel Peabody Residential caused a problem with your residency such as not receiving repairs in a timely manner, not responding to communication in a timely manner, rude behavior, or something that you feel we can change or fix, then please use this form. We will answer the complaint within 10 business days and work to resolve your complaint. If we cannot obtain a full answer during that time, we will notify you.

Property Address:

Date and Time of Complaint:

Peabody Residential Staff Involved:

Description of your complaint in detail:

Tenant Name

Tenant Contact Number

Tenant Email address

By submitting this form and for the time and consideration associated with review and follow up, I agree to attend a meeting at the office of the Management Company if requested during normal business hours. I further agree that by submitting this complaint, the information included is accurate and truthful.

Name Printed (shall be considered a signature) _____